

A Quick Look at Telepharmacy



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TelePharm, a Cardinal Health company

What is Telepharmacy?

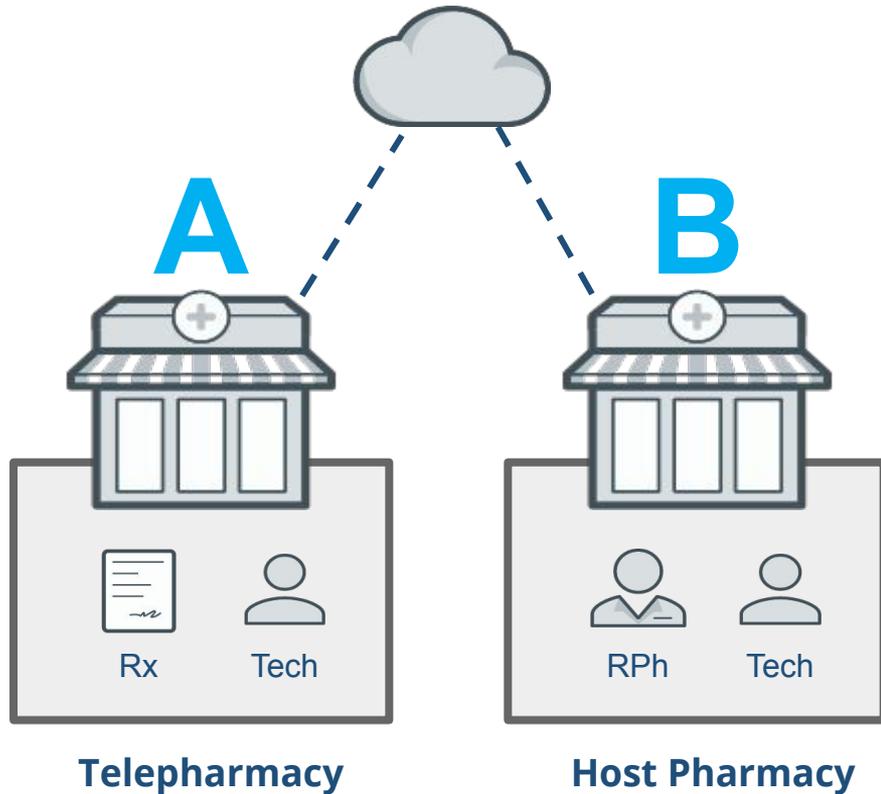
A telepharmacy is:

A brick-and-mortar location, just like any other pharmacy, but:

- A pharmacist is not on-site
- Pharmacists supervise technicians, verify prescriptions and counsel patients (via video call) from a host pharmacy location
- To do this, a HIPAA-compliant telepharmacy software solution is utilized



Telepharmacy workflow



-  1 New prescription arrives at **Pharmacy A**
-  2 **Technician A** fills, taking images of the process
-  3 **Pharmacist B** reviews images to verify fill is accurate
-  4 Patient picks up Rx at **Pharmacy A** and **Pharmacist B** counsels

Telepharmacy Use Cases

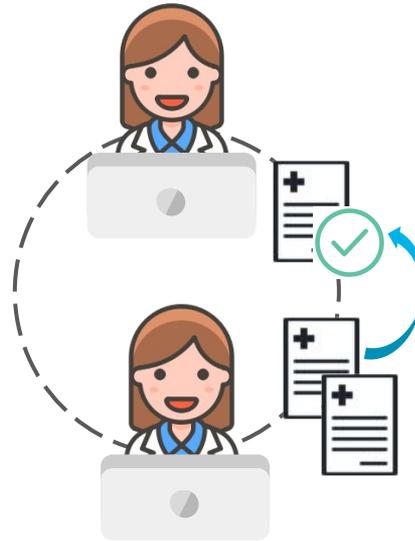
Telepharmacy Uses

Telepharmacy:



Remote verification

Load Balancing:



Workload balancing

TeleCounsel:



Remote counseling

Use cases

When traditional pharmacy is not feasible, telepharmacy can fill the void:

- ❖ Community pharmacy (rural or urban)
- ❖ Outpatient hospitals & health system pharmacies
- ❖ Community Health Centers & Federally Qualified Health Centers
- ❖ Specialty pharmacy
- ❖ Mental health centers
- ❖ Employer campuses & schools
- ❖ Physician's offices
- ❖ And more...



Telepharmacy's Benefits

Pharmacist's opportunity with telepharmacy



Improve medication
adherence rates



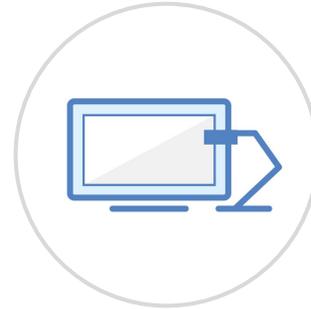
Expand access to new
patient populations



Increase clinical
interventions

Benefits of Telepharmacy

- ❖ Allows locations at risk of closure to keep their doors open
- ❖ Provides pharmacy access in previously underserved communities
- ❖ Helps pharmacies provide coverage in case of vacations/illness
- ❖ Shares the workload amongst multiple stores, maximizing cost-efficiency
- ❖ Frees up pharmacist time to counsel patients, perform MTMs, immunizations, and practice at the top of their license



Telepharmacy in New York

New York Statutory & Regulatory Landscape

- Telepharmacy is not addressed in statute or regulation
- Assembly Bill A4888
 - Establishes and authorizes telepharmacy in NY, creates telepharmacy satellite consultation sites and permits telepharmacy in hospitals
 - Sponsor: Blankenbush
 - *Status: Referred to Assembly Higher Education*
- Previous Bills
 - A4553 - 2017-2018
 - A5091 - 2015-2016
 - A4925 - 2013-2014
 - A6197 - 2011-2012
 - A6841 - 2009-2010

Thank you!



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