

Connecting to the New Rural Landscape

HEALTH CONFERENCE



September 14 - 17, 2020 On-line ~ Virtual Conference



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September 2019 - September 2020

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FQHCs

working together to serve our communities





























TRI-COUNTY FAMILY MEDICINE PROGRAM, INC.

NYSARH 2020 Silver Sponsor

Save the Date! **

- NYSARH Annual Meeting Monday, September 21st 11:00am - 12:00pm
 Virtual
- National Rural Health Day November 19, 2020

What is National Rural Health Day? The National Organization of State Offices of Rural Health sets aside the third Thursday of every November to celebrate National Rural Health Day. National Rural Health Day is an opportunity to "Celebrate the Power of Rural" by honoring the selfless, community-minded, "can do" spirit that prevails in rural America, gives us a chance to bring to light the unique healthcare challenges that rural citizens face, and showcases the efforts of rural healthcare providers, State Offices of Rural Health and other rural stakeholders to address those challenges. #powerofrural

Conference Schedule

Monday, 9/14 ~ Telehealth

• 8:30am - 9:00am: Network & Mingle

• 9:00am - 9:15am: Welcome

Carrie Roseamelia and Ali Coates, Conference Co-Chairs, NYSARH

9:15am - 10:45 am: Presentations

Join us for presentations and discussion with our panelists. We'll hear from technical assistance experts as well as from a number of organizations who have used Telehealth to deliver services in new ways:

Andrew Solomon, Northeast Telehealth Resource Center

Jim Racht, Care Compass Network

Wayne Teris, Care Compass Network

Mitch Larson, TelePharm

Henry Knoop, Bassett Healthcare Network

Judy Traynor, Upstate Medical University

Casey Castner, Finger Lakes Community Health

- 10:45am 11:00am: Morning Wrap Up
- 2:00pm 3:00pm: Telehealth Coffee Talk

Engage with our "been there" morning panelists to discuss their experiences. Jim, Wayne, Mitch, Henry and Judy will be ready to swap stories and share lessons learned.

• 3:00pm - 4:00pm: Telehealth Coffee Talk

Find support, information, and technical assistance from our experts, Andrew and Casey.

Tuesday, 9/15 ~ Equity, Diversity and Inclusion as Determinants of Health

• 8:30am - 9:00am: Network & Mingle

• 9:00am - 9:10am: Welcome

Carrie Roseamelia and Ali Coates, Conference Co-Chairs, NYSARH

• 9:10am - 10:45am:

Hear from our experts about their organizations' approach to Equity, Diversity, and Inclusion.

A facilitated discussion will follow.

Mary Maruscak, Rural Health Network SCNY, Inc.

Marguerite Urban, University of Rochester

Sabrina Herlick, Alliance for Positive Health

Allison Roselle, North Country Prenatal/Perinatal Council

Emma Nalin, Rural Health Network SCNY, Inc.

- 10:45am 11:00am: Morning Wrap Up
- 2:00pm 3:00pm: Equity, Diversity, and Inclusion Coffee Talk

Catch up with our morning panelists, Mary, Marguerite, Sabrina, Allison and Emma to talk about new ways to build inclusivity, embrace diversity, and work towards equity.

Tuesday, 9/15 ~ 3:00pm - 4:00pm ~ Digital Exhibitor Hall



Wednesday, 9/16 ~ Sustainability of Systems

- **8:30am 9:00am**: Network & Mingle
- 9:00am 11:00am: Sustainability of Rural Health Systems

Expert panelists will discuss the impact of the Covid pandemic on current healthcare and and affiliated systems and the likely lasting changes that will occur as a result...the so-called "new normal". The speakers will discuss rural healthcare through the lenses of the national perspective, and in New York State from the perspectives of hospital systems, long term care providers and behavioral health providers. What systemic changes might we expect through either public policy and/or organic reforms generated by the patient and provider communities? And by the way...there is a national election in 48 days. What does it all mean? Barry Brogan, North Country Behavioral Healthcare Network & NYSARH Policy Committee Chair (Moderator)

Karen Roach, Healthcare Association of New York State Meggan Schilkie, Health Management Associates Karen Lipson, Leading Age NY James Button, Citizen Advocates

Wednesday, 9/16 ~ Sustainability of Systems CONTINUED

- 11:00am 11:30am: Morning Wrap Up
- 2:00pm 3:00pm: Digital Poster Session

Gretchen Goble, Medical Student, *Upstate Medical University*Sarah Wong, Physician Assistant Student, *Clarkson University*Radhika Rawani, Physician Assistant Student, *Clarkson University*Soniya Singh, Student, *Shaker High School*Kendall Johnson, Physician Assistant Student, *Clarkson University*Bailey O'Donnell, Medical Student, *SUNY Upstate Medical University*Ali Coates, Student, *University of Ottawa*Mara Mihailescu, Student, *University of Ottawa*

 3:00pm – 4:00pm: Foundational Business Practices: Creating a Strong Financial Infrastructure to Support Business Sustainability and the Management of Diverse Funding Sources

This session intends to provide conference participants with a brief overview of key concepts necessary to develop and sustain the efficient and effective management of your organization's finances and diverse funding sources. Key Concepts include:

- Basic financial models, structures, tools, workflows and data
- Proper Cost Allocation
- Best practices for collecting and retaining revenue (RCM)
- Planning, modeling and monitoring financial operations

A Q & A discussion following the overview, will assist conference participants in understanding the importance of operationalizing the key concepts and experience with:

- Managing multiple funding sources
- Processes and tools that they have implemented to successfully manage the eligibility and expectation of multiple funders
- Lessons Learned

Tony Sanfilippo, CBO Consortium of Upstate NY

Tricia Williams, Coordinated Care Services, Inc.

David Wawrzynek, Coordinated Care Services, Inc.

Thursday, 9/17 ~ Rural Resilience and Innovation: Learning from COVID Responses

- 8:30am 9:00am: Network & Mingle
- 9:00am 9:10am: Welcome

Carrie Roseamelia and Ali Coates, Conference Co-Chairs, NYSARH

• 9:10am - 10:45am: Rural Resilience Panelists

Hear short presentations from a number of rural change-makers from all sectors as they describe innovative ways that they have met COVID-19 related challenges.

Douglas Bohl, Clarkson University

Richard Fleet, Université Laval

Thursday, 9/17 ~ Rural Resilience and Innovation: Learning from COVID Responses CONTINUED

Eyal Kedar, St. Lawrence Health System
Carly Lovelett, St. Lawrence Health System
Steven Kelley, Ellenville Regional Hospital
Olivia Catalano, Finger Lakes Community Health
Julie Vieth, Canton Potsdam Hospital
Jess Ames, Angel Flight East
Kate Hill, The Compliance Team, Inc.
Dr. Shari Weiss, Cayuga Community Health Network
Mark Deavers, Congress of Mobile Medical Professionals

• 2:00pm - 4:00pm

Bring your own best practice! Consider something your organization or community has done well in response to COVID-19 and share your lessons learned with participants from similar sectors or roles.

Start thinking now about the challenge you faced, the solution you developed, what helped to make it work, and what barriers you faced and share in afternoon knowledge-sharing break-out groups.



One positive from the COVID-19 pandemic: New York has made telehealth a free and accessible option for healthcare.

That's great for rural New Yorkers who can now "see" their doctor or specialist virtually - especially those who have difficulty traveling or affording the cost to travel to health care appointments or are vulnerable around others.

But it's only temporary. And while AARP New York applauds the March 15 emergency directive requiring insurance companies to waive deductibles, co-payments and coinsurance for all innetwork health visits, the State should expand remote health care permanently.

It would be popular; an AARP survey from last fall found 81% of New Yorkers 50-plus had not used telehealth for themselves or a loved one under their care. By March, AARP conducted a national survey that showed 56% of Americans 50+ were interested in using telehealth.

Let's make accessible and affordable telehealth permanent.

WHAT WE DO, WE DO FOR ALL.

- Dr. Ethel Percy Andrus, Founder of AARP.



AARP is proud to sponsor the New York State Association for Rural Heath 2020 Conference: Connecting to the New Rural Landscape. AARP is dedicated to empowering people to choose how they live as they age. Learn more about our programs and virtual events at aarp.org/ny.



2020 Session Sponsors



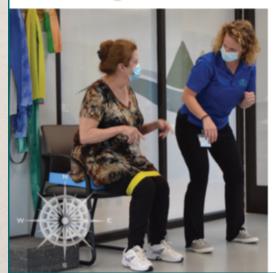
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Guiding you on the path to better health



From registration through appointments and on to finances, your journey is our priority.

518-897-APPT(2778) adirondackhealth.org



Adirondack Health is your guide on the path to better health. As a key community institution in the heart of the Adirondacks for over a century, Adirondack Health takes tremendous pride in delivering our legacy of healing to the residents and visitors who cherish the unequalled characteristics of our region.

HealtheConnections is accredited by the NYS Department of Health to provide services in Health Information Exchange (HIE), Community & Population Health Improvement, and Value-Based Solutions for 26 counties of New York State. We take a business-oriented approach to our not-for-profit work; emphasizing value, efficiency, results and sustainability.





Funded by the Federal Office for the Advancement of Telehealth, NETRC supports telehealth program development in New England, New York, and New Jersey. We aim to increase access to quality health care services for rural and underserved populations by providing no-cost technical assistance and education on telehealth policy, legal and regulatory considerations, technology, workflow best practices, and more.

www.netrc.org

NETRC Partners







The Northeast Telehealth Resource Center has been made possible by grant number G22RH30352 and GASBH37459 from the Office for the Advancement of Telehealth: HBSA / DHHS

If it wasn't already, telehealth has become an essential tool in 2020 to enable and sustain patient access to health care. Has your organization optimized your telehealth program in preparation for long-term utilization? The federally funded **Northeast Telehealth Resource Center** is available to assist with any of your telehealth questions!

connecting for Stronger Rural Systems



www.CommunityAlliance.org



Connecting for Health Equity www.CBOConsortium.org

Congratulations NYSARH on a Successful Virtual Conference!



Jeanne Darling, Executive Director 607-865-6531 Karen Graves, Administrative Assistant kmg289@cornell.edu 34570 St Hwy 10, Ste 2, Hamden, NY 13782

Purpose: To promote integration and coordination of local health services. We are founded on a strong belief in the power of *synergism*. The goal of New York's rural health networks is to assist healthcare providers and organizations, as well as consumers, local businesses and government in rural areas, to improve the health of rural New Yorkers through health coordination, development, planning, and implementation.



315-447-7937

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Thank you to our Board Members who provided gift cards for Conference Prizes this year:

- Ann Battaglia
 Health Community Alliance
- Barry Brogan
 North Country Behavioral Health Network
- Ali Coates
 NYSARH Conference Co-Chair
- Charlotte Crawford Lake Plains Community Care Network
- Gertrude O'Sullivan
 Foundation for Community Health
- Michael Pease
 The Chautauqua Center
- Carrie Roseamelia
 NYSARH Conference Co-Chair
- Jack Salo
 Rural Health Network of South Central New York



The mission of the **New York League for Nursing** is to build a strong and diverse nursing workforce to advance the nation's health at the constituent level.



New York League for Nursing

The NYLN applauds NYSARH for your commitment to improving the health and well-being of rural New Yorkers and their communities.

We wish you the best in success at your NYSARH 2020 Annual Conference.



3rd Thursday of the month
September, October, November 2020 & January - June 2021
Check the schedule and find all the details here!



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The mission of the New York State Association of Rural Health (NYSARH) is to improve the health and well-being of rural New Yorkers and their communities.

NYSARH functions as the "voice for rural health." It is a statewide organization advocating for the health of rural New Yorkers. NYSARH advocates at the national and state levels on behalf of its membership.