NYSARH Member Survey Summer 2019

*This survey will be sent via Survey Monkey link in regular email to NYSARH Members in good standing at the end of July with responses due by mid-August.*

Email [cover page]

Hello NYSARH Member

This message includes a link to a survey that will help to determine the focus of the Board of Directors for the next year. **Your input is vital for the success of NYSARH**.

We are a membership organization. Our purpose is to represent **you**.

**Survey link**

*Survey Monkey* estimates that it will take you \_\_\_\_ minutes to complete the survey.

Please set aside some time to give this survey your attention between now and Friday, August 16th.

Thank you,

NYSARH Board of Directors

Introduction [in survey]

This survey will determine the focus of the Board of Directors for the next year.

**Your input is vital for the success of NYSARH.**

Thank you for completing this survey before Friday, August 16th.

NYSARH Board of Directors

Communications

1. NYSARH sends a Quarterly newsletter and periodic announcements using a Customer Relationship Management (CRM) system called *Campaign Monitor*. Some email systems screen for CRM-generated emails, or tag them as spam. These usually come from “The NYSARH Team” rather than a person’s email address.

Please select the sentence that best describes your experience.

1. I regularly receive and read NYSARH newsletters and announcements sent from *Campaign Monitor*.
2. NYSARH newsletters and announcements from *Campaign Monitor* automatically go to my less-used email folder [unfocused/updates], not my main folder. Sometimes I notice them and sometimes not.
3. NYSARH newsletters and announcements from *Campaign Monitor* automatically go to my never-used email folder [spam/junk], not my main folder. I do not see them.
4. Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
5. NYSARH is on Facebook! Please select the sentence that best describes your experience.
6. I do not use Facebook.
7. I did not know that NYSARH had a Facebook page.
8. I have looked at the NYSARH Facebook page once or twice.
9. I have Liked NYSARH on Facebook
10. I Follow NYSARH on Facebook.
11. I have Shared a NYSARH post.
12. I have posted comments on the NYSARH Facebook page.
13. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
14. NYSARH has made some enhancement to the organization’s website. Please select the sentence that best describes your experience.
15. I check the NYSARH website frequently for information and updates.
16. I go to the NYSARH website for particular reasons such as membership renewal and conference registration.
17. I hardly ever check the NYSARH website.
18. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
19. NYSARH presented Testimony to the NYS Assembly Health Committee on May 31st. Please select the sentence that best describes your experience.
20. I contributed ideas/priorities for the Testimony.
21. I read or watched the NYSARH Testimony.
22. I knew NYSARH had submitted Testimony.
23. I did not know NYSARH had submitted Testimony.
24. I do not think NYSARH should have submitted Testimony.
25. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Policy

1. The following Policy Initiatives were identified from an in-depth survey of NYSARH members conducting during the autumn of 2018. Please rank (1-11) the need for these items to be Policy Initiatives for NYSARH during 2019-20.
2. Restore authorization and funding for Population Health Improvement Program
3. Raise the age to purchase tobacco and nicotine products [vape] to 21, statewide
4. Focus investment on making broadband Internet truly available and affordable in rural areas
5. Develop and require an ‘add-on’ billing code for providers working in Health Provider Shortage Areas
6. Enact School Wellness Policies that include access to fresh foods and daily exercise during recess
7. Increase Medicaid reimbursement rates for rural ambulance/EMS to cover actual costs
8. Preserve existing funding & infrastructure that support rural healthcare, disease prevention, health education and health workforce programs. NYSARH supports increased funding for:
   * Rural Health Networks
   * Area Health Education Centers
   * Tobacco Control
   * FarmNet
   * Obesity Prevention
   * Cancer Services
9. Build capacity to provide more comprehensive, timely, affordable and effective behavioral health care. Initiatives should include:
   * Support COLA for behavioral health workforce, including trained Peers
   * Facilitate the use of telemedicine and co-location of services
   * Early and sustained intervention to combat the Opioid Epidemic
   * Education to address nicotine, marijuana, alcohol, illicit drugs and other addicting substances
10. Rethink current approaches to non-emergency medical transportation. The current system provides mediocre customer service at higher cost than is necessary, undermines rural public transportation, is inefficient for customers, is unnecessarily restrictive and is unwieldy to manage.
11. Explore a new paradigm for rural EMS. The volunteer-based EMS model is unsustainable due to changing demographics and increased regulation. NYSARH also supports paramedicine and regulatory flexibility.
12. Implement strategies to increase the rural healthcare workforce. Shortages are experienced in all levels and disciplines (primary care, dental, behavioral health, psychiatry, home health, long-term care etc.)
13. What is new/different this year that should be added to this list? There is plenty of room here for more than one idea.

*Large Comment Box*

1. NYSARH provides several Advocacy Tools for members to utilize, particularly related to the NYS budget process, January to March of each year. Please select how likely you/your organization are to utilize/participate with these tools during the winter of 2020.
   1. Advocacy Priorities developed by the Policy Committee
   2. Legislative Packets including Advocacy Priorities, Talking Points, NYSARH One-Page, Member Map etc.
   3. Facebook posts to like, copy, share and follow
   4. Advocacy Day in Albany briefing by a Panel of Experts
   5. Advocacy Day in Albany appointments with Leaders and Committee Chairs
   6. Advocacy Day in Albany appointments with your own Assembly member and Senator
   7. In District appointments with your own Assembly member and Senator
   8. Advocacy Alerts on the NYSARH website
   9. Advocacy Alerts emailed directly to you/your organization
   10. Advocacy information in the Winter NYSARH e-newsletter
   11. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Membership

1. In 2019 NYSARH launched the Board Member Portal. Did you use the Member Portal to join or renew your membership?
2. Yes
3. No
4. Don’t know/don’t remember
5. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
6. NYSARH plans to prepare a Member Directory that will reside on the Member Dashboard. Is your contact information, organizational information and any additional contacts correct on the Member Dashboard?
7. Yes
8. No
9. Don’t know/don’t remember
10. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Governance

*With format adjustments – it will look different in Survey Monkey*

Please identify Connections you bring to your membership in NYSARH.

|  |  |
| --- | --- |
| **Social/Relationship Capital** | Please specify: |
| Connections to policy makers |  |
|  | STATE |
|  | FEDERAL |
| Connections to a national field/ industry network |  |
|  | FOOD SECURITY |
|  | AGING/DISABILITY SERVICES |
|  | TRANSPORTATION |
|  | HOUSING |
|  | CLINICS/PRIMARY CARE |
|  | EMERGENCY PREPAREDNESS |
|  | HOSPITAL ASSOCIATIONS |
|  | REPRODUCTIVE HEALTH |
| Connections to particular communities and/or populations |  |
|  | MIGRANT WORKERS |
|  | LGBTQ |
|  | UNINSURED AND UNDERINSURED |
|  | FARM FAMILIES |
| Connections to funders |  |
|  | NATIONAL FOUNDATIONS |
|  | LOCAL/REGIONAL FOUNDATIONS |
| Other (please specify): |  |
|  |  |

Social Determinants of Health

1. The Self-Management Resource Center (SMRC) manages the licenses for evidence-based programs such as the Chronic Disease Self-Management Program and the National Diabetes Prevention Program. It offers “umbrella” licenses that permit an agency to deliver any SMRC workshops or training at various sites, but only if the agency is legally responsible for use, fidelity, compliance, reporting and liability for use of the content under the terms of your license.  All covered agencies must be named on the license and agencies added or deleted after the issue of the license must be reported to SMRC. The cost is $8,000 for the license fee, which includes three Leader trainings and 400 workshops.
2. My organization does not offer and is not interested in offering evidence-based chronic disease prevention and/or self-management classes.
3. My organization does offer evidence-based chronic disease prevention and/or self-management classes, but we are not interested in operating under a NYSARH umbrella license.
4. My organization offers evidence-based chronic disease prevention and/or self-management classes, and we are interested in operating under a NYSARH umbrella license.
5. My organization offers evidence-based chronic disease prevention and/or self-management classes, and we are uncertain how to proceed with licensure.
6. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Comments

Please use this space for any other comments you would like to share with the NYSARH Board of Directors.

*Large Comment Box*

Thank you for participating in the survey!

Optional

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Organization : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

DONE